

MICROCOPY RESOLUTION TEST CHART NATIONAL BUREAU OF STANDARDS-1963-A

RICE UNIVERSITY



Houston, Texas 77251



Diagnostic Judgment as a Function
of the Pre-Processing of Evidence
Lee Friedman, William C. Howell,
and Cary R. Jensen
Rice University
Technical Report #84-4
October 1984

Department of Psychology Research Report Series



DISTRIBUTION STATEMENT A
Approved for public releases
Distribution Unlimited

Diagnostic Judgment as a Function
of the Pre-Processing of Evidence
Lee Friedman, William C. Howell,
and Cary R. Jensen
Rice University
Technical Report #84-4
October 1984

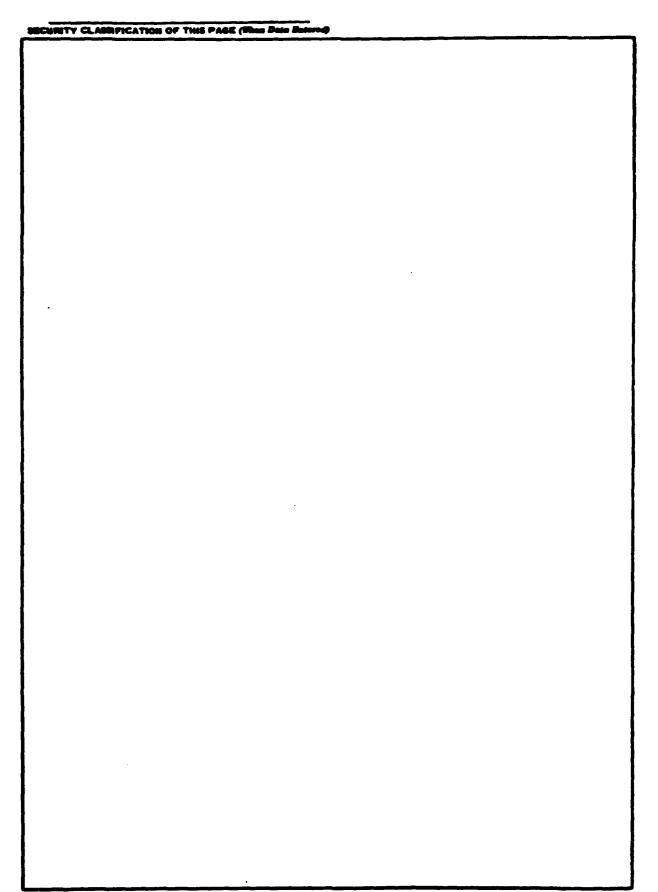


This research was supported by the Engineering Psychology Programs, Office of Naval Research, ONR Contract N00014-82-C-0001 Work Unit NR197-074.

Approved for public release; distribution unlimited.

Reproduction in a whole or part is permitted for any purpose of the United States Government.

1. REPORT NUMBER 84-4 4. TITLE (and Subtitio) Diagnostic Judgment as a Function of the Pre-Processing of Evidence 5. Type of Report a Period Covered Controlling Office) Lee Friedman, William Howell, and Cary Jensen 9. Performing organization name and address Department of Psychology Rice University Houston, TX 77001 11. Controlling office name and address 12. Report date 13. Number of Pages 34 14. Monitoring agency name a address(ii different from Controlling Office) 15. Type of Report a Period Covered Controlling Office) 8. Contract or Grant number(s) N00014-82-C-0001 10. Program Element, Project, Task Area a work unit numbers NR197-074 12. Report date 13. Number of Pages 34 14. Monitoring agency name a address(ii different from Controlling Office) Unclassified 15. Security Class. (of this report) Unclassified	REPORT DOCUMENTATION F	READ INSTRUCTIONS BEFORE COMPLETING FORM	
4. TITLE (end Substite) Diagnostic Judgment as a Function of the Pre-Processing of Evidence 4. PERFORMING ORG. REPORT NUMBER 7. AUTHOR(s) Lee Friedman, William Howell, and Cary Jensen 9. PERFORMING ORGANIZATION NAME AND ADDRESS Department of Psychology Rice University Houston, TX 77001 11. CONTROLLING OFFICE NAME AND ADDRESS 12. REPORT DATE 13. NUMBER OF PAGES 34 14. MONITORING AGENCY NAME & ADDRESS(# different from Controlling Office) 15. DISTRIBUTION STATEMENT (of this Report) Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the abstract entered in Block 20. If different from Report) Unclassified 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side If necessary and identify by block number) diagnostic judgment, pre-processing of evidence	1	2. GOVT ACCESSION TO.	3. RECIPIENT'S CATALOG NUMBER
Diagnostic Judgment as a Function of the Pre-Processing of Evidence 5. PERFORMING ORG. REPORT NUMBER 7. AUTHOR(s) Lee Friedman, William Howell, and Cary Jensen 9. PERFORMING ORGANIZATION NAME AND ADDRESS Department of Psychology Rice University Houston, TX 77001 11. CONTROLLING OFFICE NAME AND ADDRESS 12. REPORT DATE 13. NUMBER OF PAGES 3/4 14. MONITORING AGENCY NAME & ADDRESS(II different from Controlling Office) 15. SECURITY CLASS (at this report) Unclassified 16. DISTRIBUTION STATEMENT (of this Report) Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the obstract entered in Black 20. If different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side II necessary and Identify by Black number) diagnostic judgment, pre-processing of evidence	84-4	HMOTI	
the Pre-Processing of Evidence 5. PERFORMING ORG. REPORT NUMBER 7. AUTHOR(s) Lee Friedman, William Howell, and Cary Jensen 9. PERFORMING ORGANIZATION NAME AND ADDRESS Department of Psychology Rice University HOUSTON, TX 77001 10. CONTROLLING OFFICE NAME AND ADDRESS 11. CONTROLLING OFFICE NAME AND ADDRESS 12. REPORT DATE 13. NUMBER OF PAGES 34 14. MONITORING AGENCY NAME & ADDRESS/// different from Controlling Office) 15. SECURITY CLASS. (of into report) Unclassified 16. DISTRIBUTION STATEMENT (of this Report) Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the obstract entered in Block 20, 1f different from Report) diagnostic judgment, pre-processing of evidence 16. ABSTRACT (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence	4. TITLE (and Subtitle) Diagnostic Judgment as a re	unotion of	5. TYPE OF REPORT & PERIOD COVERED
T. AUTHOR(s) Lee Friedman, William Howell, and Cary Jensen S. PERFORMING ORGANIZATION NAME AND ADDRESS Department of Psychology Rice University Houston, TX 77001 11. CONTROLLING OFFICE NAME AND ADDRESS 12. REPORT DATE 13. NUMBER OF PAGES 34 14. MONITORING AGENCY NAME & ADDRESS/// different from Controlling Office) 15. SECURITY CLASS. (c) this report) Unclassified 16. DISTRIBUTION STATEMENT (c) this Report) Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (c) the obstract entered in Block 20, if different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side If necessary and identify by block number) diagnostic judgment, pre-processing of evidence	the Pre-Processing of Evid	lence	
Lee Friedman, William Howell, and Cary Jenson P. PERFORMING ORGANIZATION NAME AND ADDRESS Department of Psychology Rice University Houston, TX 77001 11. CONTROLLING OFFICE NAME AND ADDRESS 12. REPORT DATE 13. NUMBER OF PAGES 34 14. MONITORING AGENCY NAME & ADDRESS/// different from Controlling Office) 15. SECURITY CLASS. (of this report) Unclassified 16. DISTRIBUTION STATEMENT (of this Report) Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the abstract entered in Block 20, 11 different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side 11 necessary and identify by block number) diagnostic judgment, pre-processing of evidence	_		6. PERFORMING ORG, REPORT NUMBER
Lee Friedman, William Howell, and Cary Jensen Performing organization name and address Department of Psychology Rice University Houston, TX 77001 11. Controlling office name and address 12. Report Date 13. Number of Pages 34 14. Monitoring agency name a address// different from Controlling Office) Winclassified 15. SECURITY CLASS. (of this report) Unclassified Schedule 16. Distribution statement (of this Report) Approved for public release; distribution unlimited. 17. Distribution statement (of the obstract entered in Block 20. If different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence	7. AUTHOR(e)		S. CONTRACT OR GRANT NUMBER(s)
Lee Friedman, William Howell, and Cary Jensen Performing organization name and address Department of Psychology Rice University Houston, TX 77001 11. Controlling office name and address 12. Report Date 13. Number of Pages 34 14. Monitoring agency name a address// different from Controlling Office) Winclassified 15. SECURITY CLASS. (of this report) Unclassified Schedule 16. Distribution statement (of this Report) Approved for public release; distribution unlimited. 17. Distribution statement (of the obstract entered in Block 20. If different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence			N00014-82-C-0001
9. PERFORMING ORGANIZATION NAME AND ADDRESS Department of Psychology Rice University Houston, TX 77001 11. Controlling Office name and address 12. Report date 13. Number of Pages 34 14. Monitoring agency name a address; il different from Controlling Office) Unclassified 18. Destribution statement (of this Report) Approved for public release; distribution unlimited. 17. Distribution statement (of the ebatract entered in Block 20, if different from Report) 18. Supplementary notes 19. Key words (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence		l, and Cary	
Department of Psychology Rice University Houston, TX 77001 11. Controlling Office Name and address 12. Report Date 13. Number of Pages 34 14. Monitoring Agency Name a address(ii different from Controlling Office) Unclassified 15. SECURITY CLASS. (of this report) Unclassified 16. Distribution statement (of this Report) Approved for public release; distribution unlimited. 17. Distribution statement (of the abstract entered in Block 20. If different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence			10. PROGRAM ELEMENT, PROJECT, TASK
Rice University HOUSTON, TX 77001 11. CONTROLLING OFFICE NAME AND ADDRESS 12. REPORT DATE 13. NUMBER OF PAGES 34 14. MONITORING AGENCY NAME & ADDRESS(II different from Controlling Office) 15. SECURITY CLASS. (of this report) Unclassified 15. DESTRIBUTION STATEMENT (of this Report) Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the abstract entered in Block 20, II different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side II necessary and identify by block number) diagnostic judgment, pre-processing of evidence			AREA & WORK UNIT NUMBERS
HOUSTON, TX 77001 11. CONTROLLING OFFICE NAME AND ADDRESS 12. REPORT DATE 13. NUMBER OF PAGES 3/4 14. MONITORING AGENCY NAME & ADDRESS(II different from Controlling Office) 15. SECURITY CLASS. (of this report) Unclassified 15a. DECLASSIFICATION/DOWNGRADING 15. DECLASSIFICATION/DOWNGRADING 16. DISTRIBUTION STATEMENT (of this Report) Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the abstract entered in Block 20, If different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence	Rice University		NR197-074
13. NUMBER OF PAGES 34 14. MONITORING AGENCY NAME & ADDRESS(II different from Controlling Office) 15. SECURITY CLASS. (of this report) Unclassified 15a. DECLASSIFICATION/DOWNGRADING 15a. DECLASSIFICATION/DOWNGRADING 15a. DECLASSIFICATION/DOWNGRADING 17. DISTRIBUTION STATEMENT (of the abstract entered in Black 20, If different from Report) 18. SUPPLEMENTARY HOTES 19. KEY WORDS (Continue on reverse side II necessary and identify by Black number) diagnostic judgment, pre-processing of evidence	Houston, TX 77001		
18. MONITORING AGENCY NAME & ADDRESS(II different from Controlling Office) Unclassified 19. DECLASSIFICATION/DOWNGRADING 16. DISTRIBUTION STATEMENT (of this Report) Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the ebatract entered in Black 20, If different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side II necessary and identify by block number) diagnostic judgment, pre-processing of evidence	11. CONTROLLING OFFICE NAME AND ADDRESS		14. REPORT DATE
Unclassified 15. DECLASSIFICATION/DOWNGRADING 16. DISTRIBUTION STATEMENT (of this Report) Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the ebstract entered in Block 20, if different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence			13. NUMBER OF PAGES 34
18. DISTRIBUTION STATEMENT (of this Report) Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the ebstract entered in Block 20, if different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence	14. MONITORING AGENCY NAME & ADDRESS/II different	from Controlling Office)	15. SECURITY CLASS. (of this report)
Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the abstract entered in Black 20, if different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side if necessary and identify by black number) diagnostic judgment, pre-processing of evidence		·	Unclassified
Approved for public release; distribution unlimited. 17. DISTRIBUTION STATEMENT (of the abstract entered in Block 20, if different from Report) 18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence 20. ABSTRACT (Continue on reverse side if necessary and identify by block number)			154. DECLASSIFICATION/DOWNGRADING
17. DISTRIBUTION STATEMENT (of the ebstract entered in Block 20, if different from Report) 18. SUPPLEMENTARY HOTES 19. KEY WORDS (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence 20. ABSTRACT (Continue on reverse side if necessary and identify by block number)	16. DISTRIBUTION STATEMENT (of this Report)		L
18. SUPPLEMENTARY NOTES 19. KEY WORDS (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence 20. ABSTRACT (Continue on reverse side if necessary and identify by block number)			
19. KEY WORDS (Continue on reverse side if necessary and identify by block number) diagnostic judgment, pre-processing of evidence 20. ABSTRACT (Continue on reverse side if necessary and identify by block number)	17. DISTRIBUTION STATEMENT (of the ebetract entered I	n Black 20, if different from	an Report)
diagnostic judgment, pre-processing of evidence 20. ABSTRACT (Continue on reverse side if necessary and identify by block number)	18. SUPPLEMENTARY NOTES		
diagnostic judgment, pre-processing of evidence 20. ABSTRACT (Continue on reverse side if necessary and identify by block number)			
diagnostic judgment, pre-processing of evidence 20. ABSTRACT (Continue on reverse side if necessary and identify by block number)			j
diagnostic judgment, pre-processing of evidence 20. ABSTRACT (Continue on reverse side if necessary and identify by block number)	Manufacture of the Manufacture o	I Identify by black numbers	
20. ABSTRACT (Continue on reverse side if necessary and identify by block number)			
	diagnostic judgment, pre-	processing of	evidence
			1
(see abstract)	20. ABSTRACT (Continue on reverse side if necessary and	identify by block number)	
·	(see abstract)		1
			1
1			ļ



COLUMN TO DESCRIPTION OF THE PROPERTY OF THE P

Diagnostic Judgment as a Function of the Pre-Processing of Evidence

LEE FRIEDMAN, WILLIAM C. HOWELL, and CARY R. JENSEN, Rice

University, Houston, Texas

Two experiments were conducted to determine how the quality of a human judgment (in this case, military threat diagnosis) is affected by various levels of pre-processing applied to the raw predictive events when such processing is carried out by the human and by a machine "aid." The subject was required to estimate the threat of attack on the friendly position (criterion) posed by levels of activity observed in various enemy positions (cues). These enemy positions differed in the degree of potential threat that they posed. Overall threat judgments were made under conditions in which a prior overt estimate of position activity levels was or was not required. Machine-aiding conditions were as follows: 1) no aiding, where the subject simply observed raw events in "real time" (Experiment 2), (2) automatic (Experiment 1 & 2) or self (Experiment 1) tabulation of events, and 3) automatic computation of events (Experiment 2). Finally, the rate of event occurrences was manipulated (Experiment 2). TWhen subjects made overall criterion judgments (threat evaluation) intuitively on the basis of events observed in "real time", their performance improved markedly by interposing cue estimation, even if cue estimation was fairly inaccurate. If events were computed automatically, permitting a more "analytic" threat judgment, performance improved and the redundant estimation step was

not helpful. If events were merely tabulated, estimation was helpful, but to an extent midway between the rawobservation and automatic computation conditions.

Requests for reprints should be sent to Lee Friedman, Psychology Department, Rice University, P. O. Box 1892, Houston, TX 77251.

Running Title: DIAGNOSTIC JUDGMENT

Key Words: diagnostic judgment, pre-processing of evidence

(, de de)

ļ	Accession For
-	NYIN ATRA D
-	
-	District of the / Codes
	Meall analer Dist Special
	A-1

INTRODUCTION

A common task in military, medical, business and most other decision systems is that of diagnosing the aggregate meaning of a succession of equivocal predictive events — test results, reports, indexes, observations. For example, the physician examines the patient's medical history, presenting symptoms, and test results in forming a medical opinion; the businessperson weighs economic indices, cost projections, and market analyses in judging the potential of a new product; the commander evaluates a stream of intelligence information in estimating the threat posed by an enemy force.

With the evolution of sophisticated technologies for obtaining and processing such predictive data, the demands on the human decision maker have grown, as have the possibilities for automating some or all of the component functions (Schrenk, 1969; Slovic, 1981). In fact, use of so-called "decision aids" -- particularly in diagnosis -- has become fairly common in contexts as varied as professional sports, medicine, business, and military C³I systems (Sage, 1981; Wohl, 1981).

Despite these advances, however, the question of how best to allocate decision functions between man and machine is still unresolved (Slovic, Fischoff, & Lichtenstein, 1977).

Part of the problem lies in our lack of understanding of exactly how human capabilities, task demands, and decision

quality are related. True, a mass of research has appeared over the last decade exposing various forms of human "nonoptimality" (Kahneman, Slovic, and Tversky, 1982; Tversky & Kahneman, 1974), but it remains to be seen how qeneral these "biases" are and to what extent they degrade performance on actual decision problems (Cohen, 1979; Einhorn & Hogarth, 1981; Hogarth, 1980). Most of the research has dealt with a particular facet of judgment or choice in isolation, using whatever task seemed most appropriate for that particular function. Thus, for example, strings of numbers or other events have been used to assess frequency/probability estimation (Erlick, 1964); the classical urn-and-balls or bookbag-and-poker-chips problem has been a favorite Bayesian inference paradigm (Edwards, 1968; Peterson & Beach, 1967); general knowledge items have been used to study confidence in judgment (Slovic, Fischoff, & Lichtenstein, 1976); numerical values attached to predictive "cues" have been preferred in policy-capturing and multiple-cue-probability-learning research (Hammond, McClelland, & Mumpower, 1980; Kerkar, 1983); and carefully structured lotteries have been the main vehicle for studying choice behavior (Payne, Laughhunn, & Crum, 1982; Tversky & Kahneman, 1981).

In their natural habitat, of course, decision problems are not conveniently structured into these elements.

Rarely, for example, does a personnel officer choose job candidates merely by aggregating a set of "que" or predictor

scores (as in policy capturing); more likely, he/she uses such "processed" data in conjunction with raw observations covering some of the same characteristics and others derived from interviews, reference checks, and work history. Thus it is hard to say how the well-established inferiority of man to model in developing and applying a cue-weighting strategy (Dawes & Corrigan, 1974; Goldberg, 1970) will affect the actual quality of candidate selection. Similarly, a military commander may well be subject to biases associated with the heuristic estimation of event probability (Sage, 1981; Wohl, 1981); yet in practice, he/she may rarely make overt estimates, and the question of whether such biases will seriously affect his/her ultimate diagnosis or action cannot be directly answered. In a word, we have difficulty translating the available data on human cognitive limitations into decision system recommendations because we do not know (1) how paradigm-specific the limitations are, (2) how many of the basic cognitive processes actually occur in any particular decision problem or (3) how such processes, if they occur, act and interact to affect system output.

What we do know is that human judgment and decision making is subject to a variety of subtle, formally irrelevant task influences (Einhorn & Hogarth, 1981; Hammond, 1981; Howell & Burnett, 1978; Kahneman & Tversky. 1979). Further, it appears that merely requiring the decision maker to perform certain processing steps (such as

Friedman, Howell, and Jensen overt frequency estimation) on the way to a terminal response (such as diagnosis or action selection) can itself influence the quality of the output (Howell & Kerkar, 1982). In view of these considerations, it would seem useful to study the issue of function allocation in a more comprehensive fashion than has typically been done, using a task comprising more than a single facet of the decision process. The present studies represent a start in this direction.

The purpose of the two experiments reported below was to determine how the quality of a human judgment (in this case, military threat diagnosis) is affected by various levels of pre-processing applied to the raw predictive events when such processing is carried out by the human and by a machine "aid." In essence the paradigm extends the standard "policy-capturing" task to a situation in which the "cue values" (processed predictors) are derived from a more fundamental set of events (raw observations) by man, machine, or a combination. More specifically, the subject is required to estimate the threat of attack on his position (criterion) posed by levels of activity observed in various enemy positions (cues). The activity levels, however, are themselves a direct reflection of the rate of observed events over time. Thus with automated pre-processing of cues (activity leve s) the task becomes a straight policycapturing paradigm; with total manual processing, it becomes a typical "intuition" task; with manual pre-processing, it

Friedman, Howell, and Jensen

becomes a structured, two-stage judgment task. Using this approach it was possible to examine directly the quality of the overall judgments as well as the various subprocesses involved in each functional allocation.

EXPERIMENTS

Two studies were carried out using essentially the same task and paradigm. Both involved (between-groups) comparison of overall threat judgments made under conditions in which an overt estimate of position activity levels was required (estimation groups) or was not required (no estimation groups) for identical sets of raw observations (citings). Both studies also included a between-groups "aiding" manipulation. In Experiment 1 the aiding manipulation concerned whether event citings were tabulated automatically or whether subjects had to press particular keys to tabulate the events (automatic tabulation vs. selftab dation). In Experiment 2 the aiding manipulation consisted of three conditions: 1) no aiding (subjects simply observed raw events in real time), 2) automatic tabulation, as above, and 3) automated computation of cue values. And finally, a within-groups manipulation (rate of citings) was incorporated into the second study.

In view of the similarities between the two studies, all common methodological features will be described here, and any unique features will be noted in the subsequent description of the individual experiments.

Common Method

Subjects. A total of 150 Rice University undergraduate students volunteered to participate in exchange for course credit or pay (\$4.00 per hour). The first 60 of these were assigned randomly to the groups comprising Experiment 1; the remaining 90 were assigned likewise to the six groups of Experiment 2. All groups in both studies, therefore, consisted of 15 subjects apiece.

Apparatus and procedure. Subjects served individually for a single session which lasted approximately one hour. During this time they completed 20 problems, each of which consisted of a series of citings obtained over a several minute period from four hypothetical enemy locations. Each problem terminated with the subjects' evaluation of overall threat posed for that problem. The entire experiment was programmed on a TRS-80 Model III microprocessor which was set up in a small experimental booth. Citings were displayed as flashing digits "1", "2", "3", or "4", each of which appeared in one of four respective areas of the CRT, the latter representing the four enemy positions. Depending upon the experimental conditions, citings were sometimes preserved on the CRT for the duration of a problem as small squares. These squares disappeared at the end of the problem when subjects were instructed to assess enemy readiness and/or threat. Responses, which were made via designated keys on the keyboard, were recorded

Friedman, Howell, and Jensen automatically.

Task. The instructions informed subjects that they were to serve as military intelligence officers responsible for monitoring activity in four regions controlled by enemy forces and for evaluating the overall threat posed to friendly forces. Enemy regions were designated according to their suitability as sites from which to launch an attack: Region 1 was the most suitable; Region 4, the least. Activity was defined in terms of citings yielded by combined survaillance systems: in Experiment 1, for example, 0-4 citings per region over the course of a problem was considered normal under peaceful conditions, 5-9 was moderate and could represent a build-up in readiness for attack, 10-14 was high and indicative of a significant build-up. Thus the subject was to consider both the activity observed (cue value) and the prior suitability of location (importance weight) in evaluating threat posed by any region; overall threat was the aggregate for all four regions.

In the course of a problem, the subject would see anywhere from 0 to 56 citings distributed across the regions. Distribution was varied over problems such that normal, moderate and high activity levels occurred in each region with equal frequency.

At the end of each problem, the subject was required to estimate overall threat posed on a scale of 1 (no threat) to

10 (attack imminent). In addition, he/she made an all-ornone "war-peace" judgment following everything else, or at
any time during a problem when the perceived threat exceeded
5 on the overall scale. The "war-peace" feature was
included primarily to encourage subjects to remain cognizant
throughout the problem of their role as aggregator as well
as monitor, and generally to help maintain interest. No
explicit cost-payoff scheme was attached to it. In fact,
instructions clearly emphasized that the numerical threat
rating was the subjects' principal responsibility. 1

As noted earlier, one variable of interest was the presence or absence of a "cue-value" estimation requirement. In this task, activity level was the primary cue, hence frequency of citings (normal, moderate, or high) constituted the estimation requirement for those conditions where it applied. Therefore, estimation groups judged activity level for each region just prior to their overall threat evaluation, whereas no-estimation groups simply rated overall threat.

An objective threat index was computed for each problem by simply weighting each region's importance (1-4) by the number of programmed citings and summing over the four regions. Similarly, of course, an objective activity index was available in the

All-or-none data were analyzed but, since they yielded no information other than that reflected in the more precise ratings, they will not be discussed further.

Friedman, Howell, and Jensen 11 number of actual citings at each location. Using these measures it was possible to calculate the accuracy of both kinds of judgments as well as the all-or-none "war-peace" response. In addition, by regressing threat evaluations (criterion values) on activity levels (cue values) it was possible to derive estimates of the subjective importance accorded each region (i.e. bweights), and by comparing these weights to the assigned (1-4) values it was possible to evaluate the subject's weighting policies.

EXPERIMENT 1

Method

In this study, the principal questions were whether overt estimation of readiness at the four locations enhances aggregate threat evaluation, and whether automatic tabulation adds to that enhancement any more than self-tabulation does. The former manipulation was described previously. In the automatic tabulation condition, each event (represented by a digit) flashed on the CRT for .25 second, and was replaced by a small square that remained on the screen during the problem until subjects were instructed to assess readiness and/or threat. In the selftabulation condition, subjects had to press a particular key ("1", "2", "3", or "4", depending upon the region where the event occured) after each event in order to have it tabulated (preserved as a square). The design was a simple 2 X 2 factorial combination of these variables using four groups of 15 subjects each. The actual citing frequencies used in each region during a problem were drawn randomly from normal distributions over the

Friedman, Howell, and Jensen ranges 0-4 (mean = 2), 5-9 (mean = 7), and 10-14 (mean = 12) for "normal", "moderate", and "high" readiness respectively.

Results and Discussion

Correlations of threat ratings with objective values are shown in Table 1.

Insert Table 1 about here

A between-groups analysis of variance revealed a marginally significant estimation effect, \underline{F} (1, 56) = 3.58, \underline{p} = 0.06, but neither aiding nor its interaction with estimation approached significance, \underline{F} (1, 56) < 1.0.

The findings using the more process-oriented "policycapturing" measure, while consistent with the accuracy index, were a bit more clear-cut as shown in Table 2. The b-weights obtained under estimation conditions were considerably closer to the optimal values over the four regions than were those yielded by judgments made directly from observations (no-estimation conditions). In this case, a MANOVA was the appropriate statistical test, and the Hotelling-Lawley trace was used to approximate F. Here, the main effect of estimation was significant, \underline{F} (4, 53) = 2.76, \underline{p} < 0.04, and again, neither aiding nor its interaction with the estimation variables was significant, both F(4, 53) < 1.30, p > 0.29.

Insert Table 2 about here

In general, then, the results support the hypothesis that requiring an overt estimate of cue values enhances both the use of those cues in aggregate judgment and the overall quality of the threat assessment. The fact that automatic tabulation of events provided little additional benefit over self-tabulation may be attributable to a ceiling effect. Subjects in the estimation groups made correct frequency categorizations on 92% of the problems in both self and automatic tabulation conditions. Apparently, as long as events were preserved on the CRT, as they were in both aiding conditions, it did not matter whether the subject had to emit responses to preserve those events. It is worth noting, however, that even at this "ceiling" level, overt estimation enhanced the ultimate diagnosis. The second experiment included more demanding conditions.

EXPERIMENT 2

Our purpose of this study was to determine the replicability of the estimation effect found in Experiment 1 under a wider range of aiding and difficulty conditions. Another was to extend aiding to the point of actually calculating cue values (citing frequencies) as is typical in policy-capturing research. With these added conditions it was possible to compare threat evaluation (diagnosis) performance based on raw observations with that for partially and fully processed predictive data as discussed in the Introduction. The expectation was that aiding would help, but that the estimation requirement would serve much

the same purpose under conditions conducive to accurate readiness estimation. Under more difficult estimation conditions, of course, the relative effectiveness of the estimation requirement should decline since the overall threat assessment would be based on less accurate "cue values".

Method

The basic design replicated the automatic tabulation condition of Experiment 1 and added two levels of aiding -- 1) the direct computation of citing frequencies, and 2) an unaided condition in which subjects had to deal with observed events in real time. Thus it consisted of six groups obtained by crossing the estimation variable (two levels) with aiding conditions (unaided, tabulation, and computation). The difficulty variable was manipulated within subjects by using two levels of input rate: the easier condition, 3 min. per problem, was consistent with Experiment 1; the more difficult, 30 sec. per problem, was chosen to eliminate any possibility of actually counting the citings. The difficulty variable was applied only to the unaided and tabulation groups since the computation groups did not actually observe citings (so as to ensure that judgments were based exclusively on the processed cue values). Therefore, there were actually two designs: a 3 X 2 between-groups factorial with estimation difficulty collapsed, and a 2 X 2 X 2 mixed factorial with the computation conditions omitted.

The only other noteworthy differences in methodology between this study and the previous one were a slight increase in the

citing frequencies (a maximum of 20 rather than 14 in each region per problem) and a corresponding adjustment in the activity-level ranges (normal readiness was 0-6 citings per region with a mean of 3; moderate, 7-13 with a mean of 10; high, 14-20 with a mean of 17). Since the rate of citings was varied within subjects in the unaided and tabulation conditions, order effects were controlled by randomizing the presentation of slow and fast problems separately for each subject.

Results and Discussion

The data for overall quality of threat evaluations, again expressed in terms of mean correlations between obtained and optimal ratings, are summarized in Table 3.

Insert Table 3 about here

As predicted, performance improved systematically with level of aiding in the absence of any overt cue estimation requirement, but estimation alone produced substantial gains as well (from \underline{r} = 0.47 to 0.79). In fact, the 0.79 compares favorably with the average for all aided conditions, which was 0.84. The combination of aiding and estimation, however, added very little to either alone. Threat evaluation performance was not significantly different among the three groups who estimated readiness. Further, no significant differences in aiding (collapsed over tabulation and computation) appeared when threat evaluation was preceded by readiness (cue) estimation (\underline{F} < 1). However, subjects in the tabulation/estimation group had

Friedman, Howell, and Jensen significantly higher correlations than those who had events tabulated but did not estimate readiness.

The above conclusions are supported by a highly significant estimation X aiding interaction, \underline{F} (2, 84) = 23.50, \underline{p} < 0.0001, and by post hoc comparisons of estimation with no-estimation means: \underline{F} (1, 84) = 66.36, \underline{p} < 0.0001 for the unaided condition; 4.82, \underline{p} < 0.05 for the tabulation condition; and 2.64, \underline{p} > 0.10 for the computation condition (reversed effect). The above conclusions are also supported by post hoc comparisons of means from the three aiding conditions: F(2, 84) = 133.64, p < 0.0001, for the no-estimation condition; $\underline{F}(2, 84) = 2.73, \underline{p} > 0.05$, for the estimation condition. Regarding the nonsignificant estimation effect for computation groups, it should be noted that the only readiness estimation involved in the computation condition was classifying the presented citing-frequency numbers into the proper readiness ranges. Despite the simplicity of this requirement, accuracy was not perfect (98%), which probably accounts for the nonsignificant decrement with estimation.

The difficulty variable apparently did not affect the quality of threat evaluations of unaided and tabulation groups. The difficulty effect was not statistically significant, \underline{F} (1, 56) = 2.23, p > 0.14; nor were any interactions of difficulty with the between-groups variables. However, the estimation X aiding interaction was highly significant, thus substantiating the results of the between-groups analyses, \underline{F} (1, 56) = 26.69, \underline{p} < 0.0001. In Table 4 it appears that while estimating readiness

Friedman, Howell, and Jensen improved threat evaluations of both unaided and tabulation groups, it helped the unaided group considerably more.

Insert Table 4 about here

In contrast to the overall threat judgment, the accuracy of aided readiness estimates was unaffected by difficulty (95% for fast vs. 98% for slow conditions). However, the mean difference between unaided estimates for fast and slow conditions (76% vs. 93%, respectively) was significant, t (14) = 8.53, p < 0.0001. The fact that unaided subjects maintain accurate threat evaluations even when their readiness estimates are inaccurate constitutes rather definitive substantiation of the estimation effect. Even fairly inaccurate cue value estimates can lead to improved threat evaluations.

In sum, the results of these analyses indicate that when decision makers are forced to make overall criterion judgments (threat evaluation) intuitively on the basis of events observed in "real time", their performance can be improved markedly by interposing a processing step (cue estimation). However, if this processing is done automatically, permitting a more "analytic" approach to threat judgment, performance improves and the redundant estimation step is not helpful. If the event occurrences are merely preserved but not processed, estimation is again helpful, but to an extent midway between the rawobservation and the automatic processing conditions.

AND THE STATE OF THE PARTY OF

The above results are strengthened even further by the process (b-weight) measures as shown in Table 5.

Insert Table 5 about here

Separate MANOVAS for the three aiding groups yielded a significant estimation effect only in the <u>unaided</u> condition: the b-weights obtained with an estimation step were distributed more optimally than those obtained without one in this completely manual condition, $\mathbf{F}(4, 25) = 2.93$, $\mathbf{p} < 0.04$. While neither of the aided conditions yielded a significant estimation difference, $\mathbf{F} < 1.0$, the trend under the <u>tabulation</u> condition was in the same direction as that for the unaided condition. It will be recalled that this trend also was apparent for estimation groups in Experiment 1. In particular both unaided and tabulation groups that are required to make intervening estimates of cue values tend to employ all of the cues in their overall threat judgments, whereas groups that do not estimate cue values tend to ignore all but the most predictive cue.

In the repeated-measures (i.e. 2 X 2 X 2) MANOVA, the difficulty variable had a significant main effect on the distribution of b-weights, $\underline{F}(4,53) = 2.78$, $\underline{p} < 0.04$, as did its interaction with the other two variables, $\underline{F}(4,53) = 2.68$, $\underline{p} < 0.04$. Since the principal reason for this interaction appears to have been a poor distribution of weights under the unaided, no-estimation condition, the results are consistent with the conclusion that estimation helps most when conditions are

Friedman, Howell, and Jensen 19 otherwise not very conducive to judgment. Surprisingly, this is true even though the estimated cue values under the unaided condition were 12% less accurate, on the average, than under any of the aided conditions.

CONCLUSION

The two studies reported here offer strong support for the proposition that higher-order, integrative judgments (threat diagnosis) benefit from the explicit "processing" of lower-order information whether carried out manually or through machine aiding. Conversely, and perhaps more importantly, serious deficiencies in the quality of diagnostic judgments are likely if the human decision maker draws inferences directly from a stream of "raw" observations. In such situations, he/she tends to limit consideration to the most predictive items, virtually ignoring lesser -- yet still very useful -- cues.

The tendency toward overselection in the use of diagnostic evidence has, of course, been reported before in other contexts (e. g., Nisbett & Ross, 1980). The typical explanation is that it represents a means of coping with information overload, a somewhat adaptive mechanism whereby the human compensates for his limited capacity by simplifying the environment (and perhaps losing some predictive power in the process). Neither information overload nor capacity limits, however, seem to account entirely for the present results. The estimation requirement added to, rather than subtracted from, the overall task demands, yet it produced a consistent improvement in unaided

The Second Secon

performance even when the estimated values were not very accurate. Similarly, increasing the burden further by speeding up the input rate only enhanced the value of the estimation requirement (although, of course, it detracted somewhat from overall performance).

A more plausible explanation in the present case is that both the estimation requirement and machine aiding served to cast the predictive information into a form that was conducive to integration (increasing, in a sense, its compatability with the required cognitive operations). Such pre-processing presumably did simplify the ultimate integration step, but in a way that encouraged preserving rather than discarding predictive information. The important point is that without an explicit pre-processing step, subjects tended to simplify in other, less productive ways (overselection).

The results support Hammond's (1980) thesis that congruence between the decision maker's mode of cognition and the mode of processing induced by the task characteristics yields the most nearly optimal judgments. The nature of the threat evaluation task was such that it could be performed most optimally in an analytical framework. When cue estimation helped to provide that framework (by transforming real-time events into cue values), the decision maker's performance improved. The manual processing of cues may have shifted the decision maker from an intuitive to an analytical mode of processing. However, when an analytical framework was inherent in the task itself (through the automated

Friedman, Howell, and Jensen pre-processing of cues), cue estimation was not helpful. Finally, when the aiding condition provided a framework midway between raw events and pre-processed cue values, estimation was helpful to an extent midway between the raw-observation and

automatic-processing conditions.

From a practical standpoint, the present results have two major implications. First, one cannot assume that the weighting strategies revealed through the typical policy-capturing study apply to "unprocessed" predictive data. Structuring the problem so as to provide the "judge" with explicit "cue values" dictates to an extent how he/she will integrate those cues.

Secondly, one does not have to incorporate machine aiding into the system in order to realize some of the benefits from structuring or pre-processing a stream of predictive evidence. The pre-processing can be done manually. This could be an important consideration in situations that, for one reason or another, preclude automated processing. The fact that merely requiring an estimation step can markedly enhance diagnostic judgment provides the system designer with a useful alternative. Of course, the present work is only a beginning; much remains to be learned about the influence of various forms of pre-processing on various kinds of subsequent judgments and decisions. We have examined but one set of processes in a fairly simple task setting. However, finding the pronounced effects that we did in even this limited context suggests that the approach is well worth pursuing into other, more complex, task domains. A

specific question in need of an answer is how far accuracy of manual pre-processing can decline before the advantage of that pre-processing is offset by the poor quality of the resulting cues.

ACKNOWLEDGMENTS

This research was supported by the Engineering Psychology Program, Office of Naval Research, Under ONR contract N00014-82-C-0001, Work Unit NR197-074.

REFERENCES

- Cohen, L. J. (1979). On the psychology of prediction: Whose is the fallacy? <u>Cognition</u>, 7, 385-407.
- Dawes, R. M., and Corrigan, B. (1974). Linear models in decision making. Psychological Bulletin, 81, 95-106.
- Edwards, W. (1968). Conservatism in human information processing.

 In B. Kleinmutz (Ed.), <u>Formal representation of human judgment</u>.

 New York: Wiley.
- Einhorn, H. J., and Hogarth, R. M. (1981). Behavioral decision theory: Processes of judgment and choice. <u>Annual Review of Psychology</u>, 32, 53-88.
- Goldberg, L. R. (1970). Man vs. model of man:

 A rationale, plus some evidence, for a method of improving on clinical inference. <u>Psychological</u>

 <u>Bulletin</u>, 73, 422-432.
- Hammond, K. R. (1980, July). The integration of research in judgment and decision theory. Report No. 226, University of Colorado, Center for Research on Judgment and Policy.

- Friedman, Howell, and Jensen
- Hammond, K. R. (1981, February). <u>Principles of organization in intuitive and analytical cognitions</u>. Report No. 231, University of Colorado, Center for Research on Judgment and Policy.
- Hammond, K. R., McClelland, G. H., and Mumpower, J. (1980).

 Human judgment and decision making: Theories, methods,
 and procedures. New York: Praeger.
- Hogarth, R. M. (1980). Beyond static biases: Functional and dysfunctional aspects of judgmental heuristics.

 Psychological Bulletin, 90, 197-217.
- Howell, W. C., and Burnett, S. A. (1978). Uncertainty measurements: A cognitive taxonomy. <u>Organizational</u>

 Behavior and Human Performance, <u>22</u>, 45-68.
- Howell, W. C., and Kerkar, S. P. (1982). Uncertainty measurement in complex task as a function of response mode and event type characteristics. Organizational Behavior and Human Performance, 30, 365-390.
- Kahneman, D., Slovic, P., and Tversky, A. (Eds.). (1982).

 <u>Judgment under uncertainty: Heuristics and biases.</u>

 New York: Cambridge.
- Kahneman, D., and Tversky, A. (1979). On the interpretation of intuitive probability. A reply to Jonathon Cohen.

 Cognition, 7, 409-411.
- Kerkar, S. P. (1983, July). A critical analysis of the uses of multiple regression in the study of human judgment.

 Houston, TX: Rice University, Report No. ONR-83-2.
- Nispett, R., & Ross, L. (1980). Human inference: strategies and

- Friedman, Howell, and Jensen

 <u>shortcomings of social judgment</u>. Englewood Cliffs, NJ:

 Prentice-Hall.
- Payne, J. W., Laughhunn, D. J., and Crum, R. (1982). <u>Multi-attribute risky choice behavior: The editing of complex prospects</u>.

 Durham, NC: Duke University, Report No. ONR-82-2.
- Peterson, C. R., and Beach, L. R. (1967). Man as an intuitive statistician. <u>Psychological Bulletin</u>, <u>68</u>, 29-46.
- Sage, A. P. (1981). Behavioral and organizational considerations in the design of information systems and processes for planning and decision support. <u>IEEE Transactions</u>, SMC-11, <u>9</u>, 640-678.
- Schenk, L. P. (1969). Aiding the decision maker--a decision process model. <u>IEEE Transactions on</u>

 Man-Machine Systems, MMS-10, 204-218.
- Slovic, P. (1981). Toward understanding and improving decisions.

 In W. C. Howell and E. A. Fleishman (Eds.), <u>Human</u>

 performance and productivity, <u>Vol. 2</u>, Human information

 processing and decision making. Hillsdale, NJ: Erlbaum.
- Slovic, P., Fischoff, B., and Lichtenstein, S. (1976).

 The certainty illusion. Oregon Research Institute,

 ORI Bulletin, Vol. 16, No. 4, Eugene, Oregon.
- Slovic, P., Fischoff, B., and Lichtenstein, S. (1977).

 Behavioral decision theory. <u>Annual Review of</u>

 <u>Psychology</u>, <u>28</u>, 1-39.
- Tversky, A., and Kahneman, D. (1974). Judgment under uncertainty: heuristics and biases. <u>Science</u>, <u>185</u>, 1124-1135.
- Tversky, A., and Kanneman, D. (1981). The framing of decisions

Friedman, Howell, and Jensen and the psychology of choice. Science, 211, 453-458.

Wohl, J. G. (1981). Force management decision requirements for air force tactical command and control. IEEE Transactions, SMC-11, No. 9, 618-639.

Table 1

Experiment 1

Mean Correlations Between Actual and Optimal Threat Assessments Aiding

	Automatic	Tabulation	Self Tabulation			
Group	М	SD	М	SD		
Estimation	.82	.09	.82	.15		
No Estimation	.75	.21	. 74	.12		

Table 2

Experiment 1

Mean B-Weights of Each Region For the Estimation and No Estimation Group

Region

	1		2		3		4	
Group	М	SD	М	SD	М	SD	М	SD
Est.	5.41	1.31	3.14	1.24	1.48	1.60	0.82	1.07
No Est.	5.00	1.72	2.40	1.24	0.87	1.54	0.66	1.61
Optimal	4.	00	3.	00	2.00		1.00	

Table 3

Experiment 2

Mean Correlations Between Actual and Optimal Threat Assessments

Aiding

	None		Tabu	lation	Computation		
Group	М	SD	М	SD	М	SD	
Est.	.79	.08	.86	.09	.83	.07	
No Est.	.47	.18	.77	.10	.90	.07	

Table 4
Experiment 2

Mean Correlations Between Actual/Optimal Threat Assessments

Aiding

	None					Tabulation			
	Fas	t Rate	Slow	Rate	Fast	Rate	Slow	Rate	
Group	М	SD	М	SD	М	SD	М	SD	
Est.	.77	.10	.82	.10	.83	.11	.90	.06	
No Est.	.52	.19	.50	.25	.78	.12	.80	.11	

Table 5

Experiment 2

Mean B-Weights For Each Region For the Different Aiding and Estimation Groups

Unaided Group

	Region 1		Region 2		Region 3		Region 4	
Group	М	SD	M	SD	М	SD	М	SD
Est.	5.51	1.42	2.65	1.50	0.73	1.08	0.31	1.36
No Est.	4.12	2.03	1.52	1.80	07	2.09	88	1.74
Optimal	4.	00	3.	00	2.	00	1.	00

Tabulation Group

	Region 1		Region 2		Region 3		Region 4	
Group	М	SD	М	SD	М	SD	М	SD
Est.	5.48	2.21	3.12	1.18	1.20	1.61	.38	1.20
No Est.	4.67	2.06	2.70	1.02	1.14	1.40	.05	2.39
Optimal	4.	00	3.	00	2.	00	1	.00

Computation Group

	Region 1		Region 2		Region 3		Region 4	
Group	М	SD	M	SD	М	SD	М	az
Est.	5.64	1.34	3.16	1.01	1.00	1.07	.78	1.39
No Est.	6.01	1,31	3.51	1.26	1.01	0.95	.33	0.88
Optimal	4.	00	3.	00	2.	00	1	.00

LEE FRIEDMAN, WILLIAM C. HOWELL, AND CARY R. JENSEN

(Diagnostic Judgment as a Function of the Pre-Processing of Evidence)

LEE FRIEDMAN received his M.A. degree in social psychology from the University of Missouri in 1979. He is currently a graduate student in the Rice University Psychology Department, fullfilling requirements for a Ph.D. in industrial/organizational psychology. His research interests include judgment and decision processes, and personnel psychology issues. Until recently, Mr. Friedman developed and implemented a participative management program at the Texas Department of Human Resources, Houston, Texas.

WILLIAM C. HOWELL is the Lynette S. Autry Professor of Psychology and Administrative Science, and the Chairman of the Psychology Department at Rice University. He received his Ph.D. from the University of Virginia in 1958, joined the Laboratory of Aviation Psychology at the Ohio State University in 1957 (becoming its Director in 1965), and held a regular appointment on the Ohio State faculty from 1960-1968. His interests have covered a number of topics within the field of Engineering Psychology concentrating, in recent years, on judgment and decision processes.

CARY R. JENSEN is currently a graduate student in the Rice University Psychology Department. He is completing his masters thesis on the topic of visual word recognition. His other research interests include computer applications and statistics.

APPENDIX

Table 1

Experiment 2

Mean B-Weights For Each Region For the Different

Aiding, Estimation, and Difficulty (Fast Rate vs. Slow Rate)

Conditions

Unaided Group - Fast Rate

	Region 1			Region 2		Region 3		Region 4	
Group	М	SD	М	SD	М	SD	М	SD	
Est.	4.96	1.58	2.12	2.08	0.84	1.34	0.66	2.05	
No Est.	3.83	3.27	1.75	2.18	0.34	3.21	-1.94	2.52	
Optimal	4.00		3.00		2.00		1.00		

Unaided Group - Slow Rate

	Region 1		Region 2		Region 3		Region 4	
Group	М	SD	М	SD	M	SD	М	SD
Est.	6.03	1.66	3.19	1.23	0.73	1.33	0.10	1.54
No Est.	4.13	2.20	1.28	1.97	-0.47	2.04	0.18	2.21
Optimal	4.00		3.00		2.00		1.00	

Tabulation Group - Fast Rate

	Region 1		Region 2		Region 3		Region 4	
Group	М	SD	M	SD	М	SD	М	SD
Est.	5.62	2.47	2.63	1.37	0.77	1.92	0.25	1.48
No Est.	4.94	1.93	2.18	1.08	0.33	1.68	0.01	2.72
Optimal	4.00		3.00		2.00		1.00	

Friedman, Howell, and Jensen

Tabulation Group - Slow Rate

Region 1		n 1	Region 2		Region 3		Region 4	
Group	М	SD	М	SD	М	SD	М	SD
Est.	4.95	2.48	3.62	1.27	1.62	1.74	0.51	1.17
No Est.	4.39	2.80	3.22	1.54	1.40	1.56	0.03	2.57
Optimal	4.00		3.00		2.00		1.00	

OFFICE OF NAVAL RESEARCH

Engineering Psychology Group

TECHNICAL REPORTS DISTRIBUTION LIST

OSD

CAPT Paul R. Chatelier
Office of the Deputy Under Secretary
of Defense
OUSDRE (E&LS)
Pentagon, Room 3D129
Washington, D. C. 20301

Dr. Dennis Leedom
Office of the Deputy Under Secretary
of Defense (C³I)
Pentagon
Washington, D. C. 20301

Department of the Navy

Engineering Psychology Group Office of Naval Research Code 442EP 800 N. Quincy St. Arlington, VA 22217 (3 cys.)

Aviation & Aerospace Technology Programs Code 210 Office of Naval Research 800 North Quincy Street Arlington, VA 22217

CDR. Paul E. Girard Code 252 Office of Naval Research 800 North Quincy Street Arlington, VA 22217

Physiology Program
Office of Naval Research
Code 441NP
800 North Quincy Street
Arlington, VA 22217

Dr. Edward H. Huff Man-Vehicle Systems Research Division NASA Ames Research Center Moffett Field, CA 94035

Department of the Navy

Dr. Andrew Rechnitzer
Office of the Chief of Naval
Operations, OP952F
Naval Oceanography Division
Washington, D.C. 20350

Manpower, Personnel & Training Programs Code 270 Office of Naval Research 800 North Quincy Street Arlington, VA 22217

Mathematics Group Code 411-MA Office of Naval Research 800 North Quincy Street Arlington, VA 22217

Statistics and Probability Group Code 411-S&P Office of Naval Research 800 North Quincy Street Arlington, VA 22217

Information Sciences Division Code 433 Office of Naval Research 800 North Quincy Street Arlington, VA 22217

CDR Kent S. Hull Helicopter/VTOL Human Factors Office NASA-Ames Research Center MS 239-21 Moffett Field, CA 94035

Dr. Carl E. Englund Naval Health Research Center Environmental Physiology P.O. Box 85122 San Diego, CA 92138

Department of the Navy

Special Assistant for Marine Corps
Matters
Code 100M
Office of Naval Research
800 North Quincy Street
Arlington, VA 22217

Mr. R. Lawson ONR Detachment 1030 East Green Street Pasadena, CA 91106

CDR James Offutt, Officer-in-Charge ONR Detachment 1030 East Green Street Pasadena, CA 91106

Director
Naval Research Laboratory
Technical Information Division
Code 2627
Washington, D.C. 20375

Dr. Michael Melich Communications Sciences Division Code 7500 NaVAL Research Laboratory Washington, D.C. 23075

Dr. J. S. Lawson Naval Electronic Systems Command NELEX-06T Washington, D. C. 20360

Dr. Neil McAlister
Office of Chief of Naval Operations
Command and Control
OP-094H
Washington, D. C. 20350

Naval Training Equipment Center ATTN: Technical Library Orlando, FL 32813 Naval Research Laboratory Washington, D.C. 20375

Department of the Navy

Dr. Robert G. Smith
Office of the Chief of Naval
Operations, OP987H
Personnel Logistics Plans
Washington, D. C. 20350

Combat Control Systems Department Code 35 Naval Underwater Systems Center Newport, RI 02840

Human Factors Department Code N-71 Naval Training Equipment Center Orlando, FL 32813

Dr. Alfred F. Smode
Training Analysis and Evaluation
Group
Naval Training & Equipment Center
Orlando, FL 32813

Human Factors Engineering Code 8231 Naval Ocean Systems Center San Diego, CA 92152

Dr. Gary Poock Operations Research Department Naval Postgraduate School Monterey, CA 93940

Dean of Research Administration Naval Postgraduate School Monterey, CA 93940

Mr. H. Talkington
Engineering & Computer Science
Code 09
Naval Ocean Systems Center
San Diego, CA 92152

Department of the Navy

Mr. Paul Heckman Naval Ocean Systems Center San Diego, CA 92152

Dr. Ross Pepper Naval Ocean Systems Center Hawaii Laboratory P. O. Box 997 Kailua, HI 96734

Dr. A. L. Slafkosky Scientific Advisor Commandant of the Marine Corps Code RD-1 Washington, D. C. 20380

Dr. L. Chmura
Naval Research Laboratory
Code 7592
Computer Sciences & Systems
Washington, D. C. 20375

Office of the Chief of Naval Operations (OP-115) Washington, D.C. 20350

Professor Douglas E. Hunter Defense Intelligence College Washington, D.C. 20374

CDR C. Hutchins Code 55 Naval Postgraduate School Monterey, CA 93940

Human Factors Technology Administrator Office of Naval Technology Code MAT 0722 800 N. Quincy Street Arlington, VA 22217

CDR Tom Jones
Naval Air Systems Command
Human Factors Programs
NAVAIR 330J
Washington, D. C. 20361

Department of the Navy

Commander Naval Air Systems Command Crew Station Design NAVAIR 5313 Washington, D. C. 20361

Mr. Philip Andrews Naval Sea Systems Command NAVSEA 61R Washington, D. C. 20362

Commander
Naval Electronics Systems Command
Human Factors Engineering Branch
Code 81323
Washington, D. C. 20360

Larry Olmstead Naval Surface Weapons Center NSWC/DL Code N-32 Dahlgren, VA 22448

Mr. Milon Essoglou Naval Facilities Engineering Command R&D Plans and Programs Code O3T Hoffman Building II Alexandria, VA 22332

CAPT Robert Biersner Naval Medical R&D Command Code 44 Naval Medical Center Bethesda, MD 20014

Dr. Arthur Bachrach Behavioral Sciences Department Naval Medical Research Institute Bethesda, MD 20014

Dr. George Moeller Human Factors Engineering Branch Submarine Medical Research Lab Naval Submarine Base Groton, CT 06340

Department of the Navy

Head Aerospace Psychology Department Code L5 Naval Aerospace Medical Research Lab Pensacola, FL 32508

Commanding Officer Naval Health Research Center San Diego, CA 92152

Dr. Jerry Tobias Auditory Research Branch Submarine Medical Research Lab Naval Submarine Base Groton, CT 06340

Navy Personnel Research and Development Center Planning & Appraisal Division San Diego, CA 92152

Dr. Robert Blanchard
Navy Personnel Research and
Development Center
Command and Support Systems
San Diego, CA 92152

CDR J. Funaro Human Factors Engineering Division Naval Air Development Center Warminster, PA 18974

Mr. Stephen Merriman Human Factors Engineering Division Naval Air Development Center Warminster, PA 18974

Mr. Jeffrey Grossman Human Factors Branch Code 3152 Naval Weapons Center China Lake, CA 93555

Human Factors Engineering Branch Code 4023 Pacific Missile Test Center Point Mugu, CA 93042

Department of the Navy

Dean of the Academic Departments U. S. Naval Academy Annapolis, MD 21402

Dr. W. Moroney Naval Air Development Center Code 602 Warminster, PA 18974

Human Factor Engineering Branch Naval Ship Research and Development Center, Annapolis Division Annapolis, MD 21402

Dr. Harry Crisp Code N 51 Combat Systems Department Naval Surface Weapons Center Dahlgren, VA 22448

Mr. John Quirk
Naval Coastal Systems Laboratory
Code 712
Panama City, FL 32401

Department of the Army

Dr. Eugar M. Johnson Technical Director U. S. Army Research Institute 5001 Eisenhower Avenue Alexandria, VA 22333

Technical Director
U. S. Army Human Engineering Labs
Aberdeen Proving Ground, MD 21005

Director, Organizations and
Systems Research Laboratory
U. S. Army Research Institute
5001 Eisenhower Avenue
Alexandria, VA 22333

Mr. J. Barber HQS, Department of the Army DAPE-MER Washington, D.C. 20310

Department of the Air Force

Dr. Kenneth R. Boff AF AMRL/HE Wright-Patterson AFB, OH 45433

U.S. Air Force Office of Scientific Research Life Science Directorate, NL Bolling Air Force Base Washington, D.C. 20332

AFHRL/LRS TDC
Attn: Susan Ewing
Wright-Patterson AFB, OH 45433

Chief, Systems Engineering Branch Human Engineering Division USAF AMRL/HES Wright-Patterson AFB, OH 45433

Dr. Earl Alluisi Chief Scientist AFHRL/CCN Brooks Air Force Base, TX 78235

Dr. R. K. Dismukes
Associate Director for Life Sciences
AFOSR
Bolling AFB
Washington, D.C. 20332

Foreign Addresses

Dr. Kenneth Gardner
Applied Psychology Unit
Admiralty Marine Tech. Estab.
Teddington, Middlesex TW11 OLN
England

Human Factors P.O. Box 1085 Station B Rexdale, Ontario Canada M9V 2B3

Foreign Addresses

Dr. A. D. Baddeley Director, Applied Psychology Unit Medical Research Council 15 Chaucer Road Cambridge, CB2 2EF England

Other Government Agencies

Defense Technical Information Center Cameron Station, Bldg. 5 Alexandria, VA 22314 (12 copies)

Dr. Clinton Kelly Defense Advanced Research Projects Agency 1400 Wilson Blvd. Arlington, VA 22209

Dr. M. C. Montemerlo Human Factors & Simulation Technology, RTE-6 NASA HQS Washington, D.C. 20546

Other Organizations

Ms. Denise Benel Essex Corporation 333 N. Fairfax Street Alexandria, VA 22314

Dr. Andrew P. Sage
First American Prof. of Info. Tech.
Assoc. V.P. for Academic Affairs
George Mason University
4400 University Drive
Fairfax, VA 22030

The state of the s

Other Organizations

Dr. Robert R. Mackie Human Factors Research Division Canyon Research Group 5775 Dawson Avenue Goleta, CA 93017

Dr. Amos Tversky Dept. of Psychology Stanford University Stanford, CA 94305

Dr. H. McI. Parsons Essex Corporation 333 N. Fairfax St. Alexandria, VA 22314

Dr. Jesse Orlansky Institute for Defense Analyses 1801 N. Beauregard Street Alexandria, VA 22043

Dr. J. O. Chinnis, Jr.
Decision Science Consortium, Inc.
7700 Leesburg Pike
Suite 421
Falls Church, VA 22043

Dr. T. B. Sheridan
Dept. of Mechanical Engineering
Massachusetts Institute of Technology
Cambridge, MA 02139

Dr. Paul E. Lehner PAR Technology Corp. Seneca Plaza, Route 5 New Hartford, NY 13413

Dr. Paul Slovic Decision Research 1201 Oak Street Eugene, OR 97401

Other Organizations

Dr. Harry Snyder
Dept. of Industrial Engineering
Virginia Polytechnic Institute
and State University
Blacksburg, VA 24061

Dr. Stanley Deutsch NAS-National Research Council (COHF) 2101 Constitution Avenue, N.W. Washington, D.C. 20418

Dr. Amos Freedy
Perceptronics, Inc.
6271 Variel Avenue
Woodland Hills, CA 91364

Dr. Robert Fox
Dept. of Psychology
Vanderbilt University
Nashville, TN 37240

Dr. Meredith P. Crawford American Psychological Association Office of Educational Affairs 1200 17th Street, N.W. Washington, D.C. 20036

Dr. Deborah Boehm-Davis General Electric Company Information & Data Systems 1755 Jefferson Davis Highway Arlington, VA 22202

Dr. Howard E. Clark
NAS-NRC
Commission on Engrg. & Tech. Systems
2101 Constitution Ave., N.W.
Washington, D.C. 20418

Other Organizations

Dr. Charles Gettys
Department of Psychology
University of Oklahoma
455 West Lindsey
Norman, OK 73069

Dr. Kenneth Hammond Institute of Behavioral Science University of Colorado Boulder, CO 80309

Dr. James H. Howard, Jr. Department of Psychology Catholic University Washington, D. C. 20064

Dr. William Howell Department of Psychology Rice University Houston, TX 77001

Dr. Christopher Wickens Department of Psychology University of Illinois Urbana, IL 61801

Mr. Edward M. Connelly Performance Measurement Associates, Inc. 410 Pine Street, S. E. Suite 300 Vienna, VA 22180

Professor Michael Athans Room 35-406 Massachusetts Institute of Technology Cambridge, MA 02139

Dr. Edward R. Jones Chief, Human Factors Engineering McDonnell-Douglas Astronautics Co. St. Louis Division Box 516 St. Louis, MO 63166

Other Organizations

Dr. Babur M. Pulat
Department of Industrial Engineering
North Carolina A&T State University
Greensboro, NC 27411

Dr. Lola Lopes
Information Sciences Division
Department of Psychology
University of Wisconsin
Madison, WI 53706

National Security Agency ATTN: N-32, Marie Goldberg 9800 Savage Road Ft. Meade, MD 20722

Dr. Stanley N. Roscoe New Mexico State University Box 5095 Las Cruces, NM 88003

Mr. Joseph G. Wohl
Alphatech, Inc.
3 New England Executive Park
Burlington, MA 01803

Dr. Marvin Cohen
Decision Science Consortium, Inc.
Suite 721
7700 Leesburg Pike
Falls Church, VA 22043

Dr. Robert Wherry Analytics, Inc. 2500 Maryland Road Willow Grove, PA 19090

Dr. William R. Uttal Institute for Social Research University of Michigan Ann Arbor, MI 48109

Dr. William B. Rouse School of Industrial and Systems Engineering Georgia Institute of Technology Atlanta, GA 30332

Other Organizations

Dr. Richard Pew Bolt Beranek & Newman, Inc. 50 Moulton Street Cambridge, MA 02238

Dr. Hillel Einhorn Graduate School of Business University of Chicago 1101 E. 58th Street Cricago, IL 60637

Dr. Douglas Towne
University of Southern California
Behavioral Technology Lab
3716 S. Hope Street
Los Angeles, CA 90007

Dr. David J. Getty Bolt Beranek & Newman, Inc. 50 Moulton street Cambridge, MA 02238

Dr. John Payne
Graduate School of Business
Administration
Duke University
Durham, NC 27706

Dr. Baruch Fischhoff Decision Research 1201 Oak Street Eugene, OR 97401

Dr. Alan Morse Intelligent Software Systems Inc. 160 Old Farm Road Amherst, MA 01002

Dr. J. Miller Florida Institute of Oceanography University of South Florida St. Petersburg, FL 33701